

Utility and Shutoff Assistance

DTE Low Income Self Sufficiency Plan (LSP) UPDATE:

On October 1, 2018 how you apply to LSP completely changed. LSP is DTE's cost savings plan. Residents on LSP pay much less for the energy they use.

If you were already enrolled in LSP, you should have remained enrolled/automatically transferred to the new system.

[THAW](#), [The United Way](#), and [St. Vincent De Paul](#) will be enrolling Detroit residents in LSP in 2018-2019.

The biggest change is that residents who want to get on LSP now go through MDHHS State Emergency Relief (SER), and the MI Bridges Portal.

1. Go to newmibridges.michigan.gov and login or register.
2. Go to clearcorpsdetroit.org → Utility and Shutoff Assistance, and follow the directions.
3. Apply for SER "Heat and Electricity" so that SER refers you to LSP at the end of the app.

You can [mail the paper application](#) to your [local DHS office](#). This may make the process slower. It is recommended to do the app online. The paper app is on our website. The MI Bridges website works well on your phone's web browser. Ask a relative or friend for help to access the website. Many agencies offer computers and assistance with the online app process.

- **Please Note:** If your income increases, confirm you still meet income requirements **before** reapplying for LSP. If you apply and document you are over-income, you may be liable to pay back past LSP savings.

You can apply in person:



THAW: 535 Griswold #200, Detroit 48226 (The Buhl Building)
8:30 AM-5:00 PM, M-F, 1-800-866-8429



The United Way: Franklin Wright Settlements,
7375 Woodward #1570, Detroit 48202
10:00 AM-4:00 PM, M-TH, 1-844-211-4994

Applying for LSP/SER should temporarily stop utility shutoff while MDHHS reviews your app.